

Milltronics

Belt Scales Milltronics MUS

Operating Instructions

<u>Introduction</u>	1
<u>Safety notes</u>	2
<u>Description</u>	3
<u>Installing/mounting</u>	4
<u>Connecting</u>	5
<u>Commissioning</u>	6
<u>Service and maintenance</u>	7
<u>Technical specifications</u>	8
<u>Dimension drawings</u>	9
<u>Product documentation and support</u>	A

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Legal information

Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

DANGER

indicates that death or severe personal injury **will** result if proper precautions are not taken.

WARNING

indicates that death or severe personal injury **may** result if proper precautions are not taken.

CAUTION

indicates that minor personal injury can result if proper precautions are not taken.

NOTICE

indicates that property damage can result if proper precautions are not taken.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

Qualified Personnel

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

Proper use of Siemens products

Note the following:

WARNING

Siemens products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Siemens. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed.

Trademarks

All names identified by ® are registered trademarks of Siemens AG. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

Disclaimer of Liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

Table of contents

1	Introduction	5
1.1	The manual	5
2	Safety notes	6
2.1	General safety instructions.....	6
3	Description.....	7
3.1	Introduction	7
3.2	Principle of operation.....	7
4	Installing/mounting	8
4.1	Introduction	8
4.2	Conveyor Considerations	8
4.2.1	Control gates	9
4.2.2	Conveyor belting	9
4.2.3	Head pulley	9
4.2.4	Conveyor curvature	12
4.2.5	Belt ploughs	13
4.2.6	Stacker conveyors	13
4.2.7	Conveyor trippers	13
4.2.8	Skirt boards and sealing strips	14
4.3	Load cell handling.....	14
4.4	Installation precautions.....	15
4.5	Installation Procedure	16
4.5.1	Installation introduction.....	16
4.5.2	Remove the idler.....	16
4.5.3	Remove the idler foot plate and modify the idler frame at both ends	17
4.5.4	Idler mounting.....	17
4.5.5	Position the weighmodule	21
4.5.6	Position the scale.....	22
4.5.7	Release the shipping stops	23
4.5.8	Align and level the idlers.....	24
4.5.9	Check alignment.....	25
5	Connecting	26
5.1	Belt scale wiring.....	26
6	Commissioning	28
6.1	Calibration.....	28
6.2	Test load.....	28
6.3	Balancing.....	29
6.4	Final calibration	29

6.5	Zero calibration	30
6.6	Span calibration.....	30
6.7	Material test	30
6.8	Re-rating	30
7	Service and maintenance	31
7.1	Maintenance	31
7.2	Replacing a load cell	32
7.3	Spare parts	32
8	Technical specifications.....	33
8.1	Specifications	33
9	Dimension drawings.....	36
9.1	Outline dimensions.....	36
A	Product documentation and support	40
A.1	Product documentation	40
A.2	Technical support	41
	Index.....	42

Introduction

Note

The Siemens weighing system is to be used only in the manner outlined in this manual, otherwise protection provided by equipment may be impaired.

- It is your responsibility to read this manual before installing and starting up any component of the weighing system to which the belt scale is being applied.
-

1.1 The manual

This manual covers only belt scale installation, operation, and maintenance procedures. Integrator and speed sensor operating instructions are available for download from our website:

Siemens weighing (<http://www.siemens.com/weighing>)

Follow these operating instructions for quick, trouble-free installation, and maximum accuracy and reliability of your weighing system.

We always welcome suggestions and comments about manual content, design, and accessibility. Please direct your comments to:

Technical publications (pi-documentation-service.industry@siemens.com)

Safety notes

2.1 General safety instructions

**CAUTION**

Correct, reliable operation of the product requires proper transport, storage, positioning and assembly as well as careful operation and maintenance. Only qualified personnel should install or operate this instrument.

Note

Alterations to the product, including opening or improper repairs of the product, are not permitted.

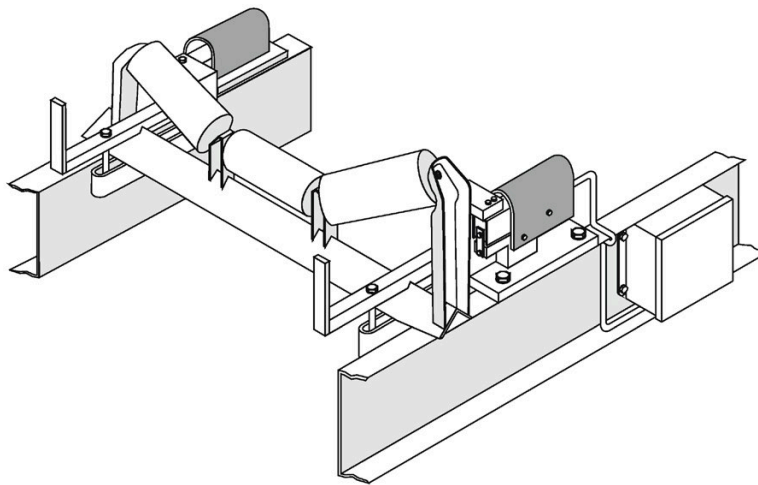
If this requirement is not observed, the CE and UKCA marks and the manufacturer's warranty will expire.

Description

3.1 Introduction

Milltronics MUS Belt Scale

Milltronics MUS is a modular, medium to heavy-duty belt conveyor scale providing dynamic weighing information for process indication. The MUS includes a left and a right weigh module, with one load cell each.



The addition of an idler (supplied and installed by the customer) to the weigh module completes the weighing assembly. The MUS load cells provide an electronic signal, proportional to load, which is fed to the Siemens integrator. Thus, weighing is accomplished without interrupting the process and without affecting the process material.

3.2 Principle of operation

Belt scales work with an existing belt conveyor and the selected Siemens integrator. As material moving along the conveyor belt travels over the belt scale, it exerts a force proportional to the material load through the suspended idler to the load cells.

The belt scale reacts only to the vertical component of the applied force. The resulting movement in each load cell is sensed by its strain gauges. When the strain gauges are excited by voltage from the electronic integrator, they produce an electrical signal proportional to weight, which is then returned to the integrator. The vertical movement of the load cells is limited by the positive overload stop incorporated into the design of the belt scale.

Installing/mounting

4.1 Introduction

**CAUTION**

Installation shall be performed only by qualified personnel in accordance with local governing regulations.

The belt scale is shipped from the factory as a single unit packed in a container for protection. The weigh module must be removed from its package and inspected for physical damage. Be sure the conveyor design meets the installation requirements for the belt scale.

Note

- Use only approved conduit and conduit fittings or cable glands to maintain NEMA or IP rating, as applicable.
 - Adjust conveyor stringers to be rigid, straight, parallel to, and square with the belt line in the area of the scale installation.
 - Adjust pulleys to ensure that the conveyor belt tracks straight and centrally from the head to the tail pulley.
 - The idler to be used on the scale and at least the next two approach and retreat idlers, must be of the same style and manufacturer, and in good condition.
-

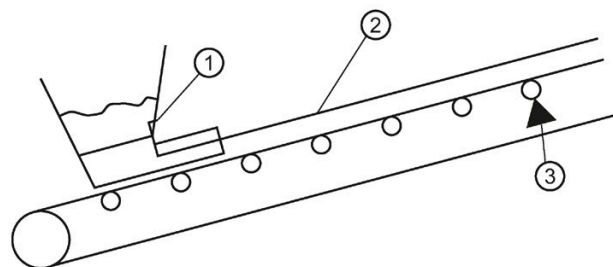
Prepare the site in accordance with the Siemens drawing(s) or by referring to the Belt Scale Applications Guidelines (7ML19985GA01).

4.2 Conveyor Considerations

The ideal placement of the belt scale depends on the conveyor system. This section provides guidelines to determine belt scale placement.

4.2.1 Control gates

The installation of a material feed control gate or similar device improves uniform flow of material.



- ① Control gate
- ② Uniform material distribution
- ③ Belt scale

Note

Ensure steady and uniform material loading to the belt at or near the same speed as the conveyor belt.

4.2.2 Conveyor belting

Variations in the number of belt plies, the cover thickness and the type and number of splices in a given belt cause considerable change in the weight per unit length of the belt. During the course of zero calibrations, belt scales average the weight of the belt over one complete circuit of the belt. Large deviations from the average adversely affect the zero calibrations.

4.2.3 Head pulley

Note

Use caution when installing a scale in a short conveyor, or when locating the scale near the head pulley.

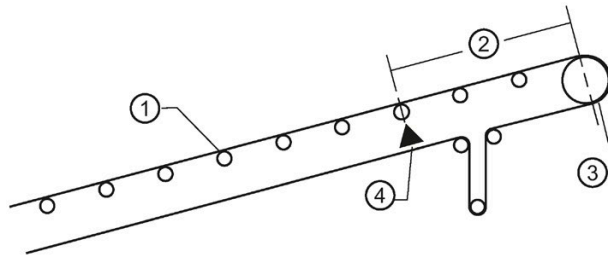
4.2 Conveyor Considerations

Since head pulleys are flat faced, and carrying idlers are generally troughed, the belt profile must change from troughed to flat in a short distance. To accommodate this, the conveyor manufacturer designs a built-in vertical displacement of the head pulley above the top of the center roll of the adjacent idler.

- Insert idlers of decreasing trough angles between the head pulley and the normal run of idlers or there will be a considerable amount of stress on the belt edges and the idlers adjacent to the head pulley. The stress is transmitted to the scale.

Note

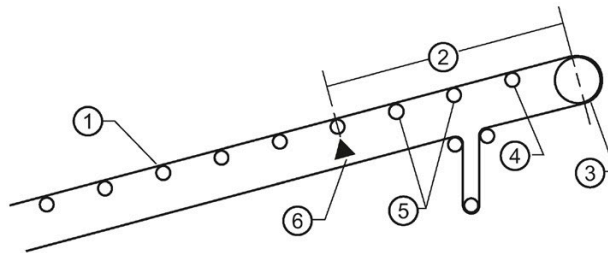
On conveyors with 20° trough idlers throughout, a minimum of two fixed 20° idlers must be located between the scale idler and the head pulley.



- ① 20° idlers
- ② Minimum 3 idler spaces
- ③ Head pulley
- ④ Belt scale

Note

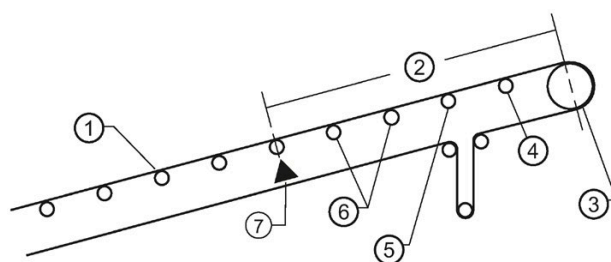
On conveyors with 35° trough idlers throughout, a minimum of two 35° and one 20° retreat idlers must be located between the scale and the head pulley.



- ① 35° idlers
- ② Minimum 4 idler spaces
- ③ Head pulley
- ④ 20° idler
- ⑤ 35° idlers
- ⑥ Belt scale

Note

On conveyors with 45° trough idlers throughout, a minimum of two 45°, one 35°, and one 20° retreat idlers must be located between the scale and the head pulley.

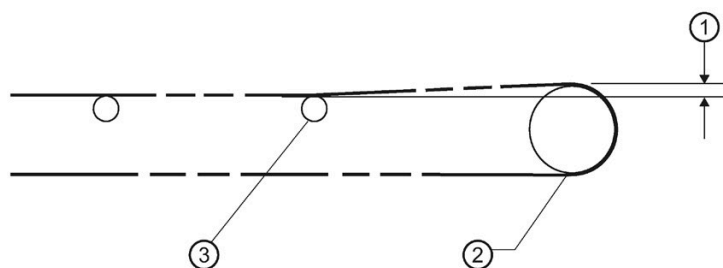


- ① 45° idlers
- ② Minimum 5 idler spaces
- ③ Head pulley
- ④ 20° idler
- ⑤ 35° idler
- ⑥ 45° idlers
- ⑦ Belt scale

Note

The vertical displacement of the head pulley relative to the adjacent retreat idler is normally in excess of that which is acceptable for belt scale installations.

When locating the scale close to the head pulley, a maximum of 13 mm (1/2") vertical displacement between the top of the head pulley and the top of the center of the adjacent roll is allowed.



- ① 13 mm (1/2") maximum
- ② Head pulley
- ③ 20° idler, center roll

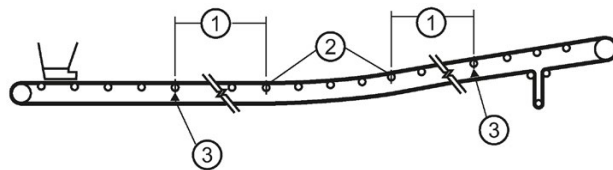
4.2.4 Conveyor curvature

Vertical curvature (varied heights on one belt) is common in conveyor design, but creates difficulties for belt scales if not dealt with correctly. The curvature, whether concave (internal) or convex (external), disturbs the idler alignment, if the scale is installed in the area of curvature. The concave curve tends to lift the belt off of the idlers in the area of curvature as belt loading decreases, adversely affecting the zero calibration.

Note

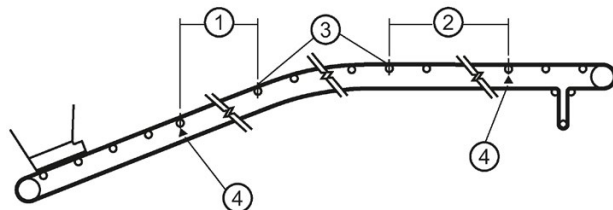
Avoid locating the scale within the tangents of scale curvature.

Concave



- ① Minimum 12 m (40 ft)
- ② Tangents
- ③ Belt scale

Convex



- ① Minimum 6 m (20 ft)
- ② Minimum 12 m (40 ft)
- ③ Tangents
- ④ Belt scale

4.2.5 Belt ploughs

Belt ploughs or any conveyor or material control device that changes the profile of the carrying belt in or near the scale area is not recommended. These devices can negatively affect the belt scale idler alignment and usually create drag on the belt which the scale senses as a material force of load.

Note

Do not install the scale within 9 m (30 ft) of belt ploughs or similar devices that contact the material or belt.

4.2.6 Stacker conveyors

Any conveyor that is not a permanent structure, which varies in its incline, elevation or profile is not considered a good installation for an accurate belt scale. A belt scale can be used effectively in this conveyor type, but requires special setup. Siemens offers an inclinometer for use with variable incline conveyors.

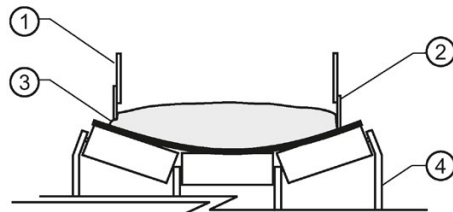
4.2.7 Conveyor trippers

Note

On a conveyor with a tripper car, locate the scale under the recommendations for vertical curves, but with the tripper fully retracted.

4.2.8 Skirt boards and sealing strips

Sometimes it is necessary to extend the infeed skirt boards and sealing strips the full length of the conveyor. This can create problems in weighing accuracy if the sealing strips exert excess force when contacting the belt and indirectly upon the idlers, especially where pinching occurs. The situation adversely affects the zero calibrations.



- ① Skirt board
- ② Sealing strip dragging along belt
- ③ Pinching can occur here
- ④ Idler

Note

If possible, remove skirting in scale area. If not, adjust skirting so sealing strip does not put excess force on the belt or allow pinching of material.

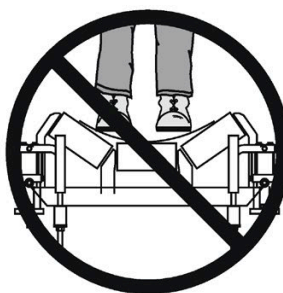
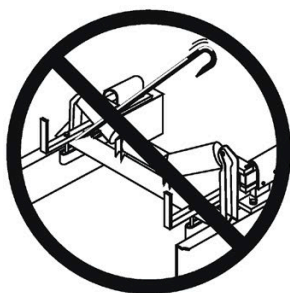
4.3 Load cell handling

The MUS belt scale is designed for low to high-capacity operation and is constructed using two load cells. Although the load cells are protected by shipping stops that keep the cells from moving, care should be taken when handling the scale to avoid damaging the cells. The stops are metal strips about 38 mm long (1.5") for the standard duty, 107 mm long (4.25") for the heavy duty, with holes at each end for screws. One screw holds the stop to the dynamic section while the other screw holds the stop to the static section. When handling the MUS during installation and setup, make sure the stops remain in place. Reinstall both shipping stops during maintenance or prolonged shutdown.

4.4 Installation precautions

The following precautions should be observed when handling the scale.

- Do not pry on the idler, its mountings, or the cells directly.
- Do not stand or lean on the scale.
- Avoid shock from blows of a hammer when trying to position the scale during installation.
- Do not lift the scale by its idler.
- Do not lift the scale by the idler mounting brackets.



Note

For general safety and best system performance, the belt scale must be grounded through the conveyor and the conveyor must be grounded to earth.

CAUTION

Arc welding

Use extreme caution when arc welding in the area of the belt scale. Ensure that no welding current can flow through the belt scale. Welding currents passing through the scale can functionally damage the load cells.

4.5 Installation Procedure

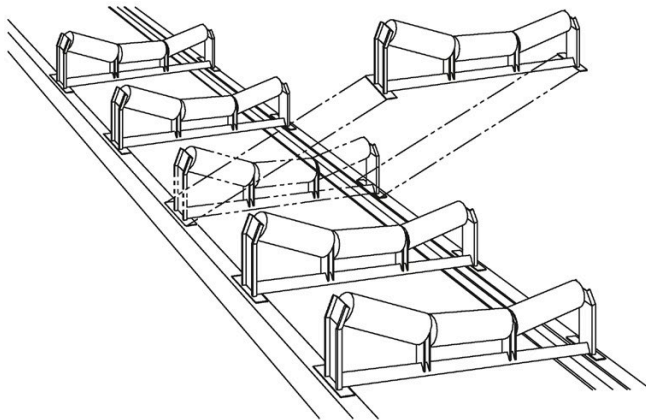
4.5.1 Installation introduction

The MUS installation has eight steps:

1. Remove the idler(s)
2. Remove the idler foot plate
3. Idler mounting
4. Position the weigh module
5. Position the scale
6. Release the shipping stops
7. Align and level the idlers
8. Check alignment

4.5.2 Remove the idler

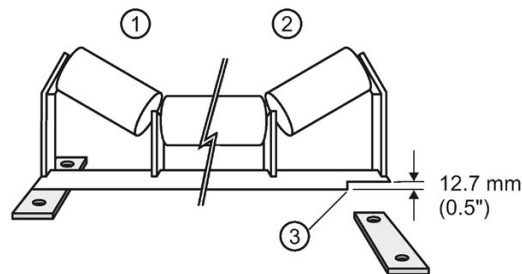
Remove the idler(s) from the desired location on the conveyor.



4.5.3 Remove the idler foot plate and modify the idler frame at both ends

Remove the idler foot plate and modify the idler frame at both ends of the idler as shown below.

Occasionally, in less than 5% of applications, the combined effect of the idler rework and the clamping of the scale at its inboard mounting position could result in abnormal idler vibration. When this occurs, gusset plate reinforcements should be welded to the idler at the joints of the horizontal spine and the outer vertical leg member.



- ① Before
- ② After
- ③ See notes below

Note

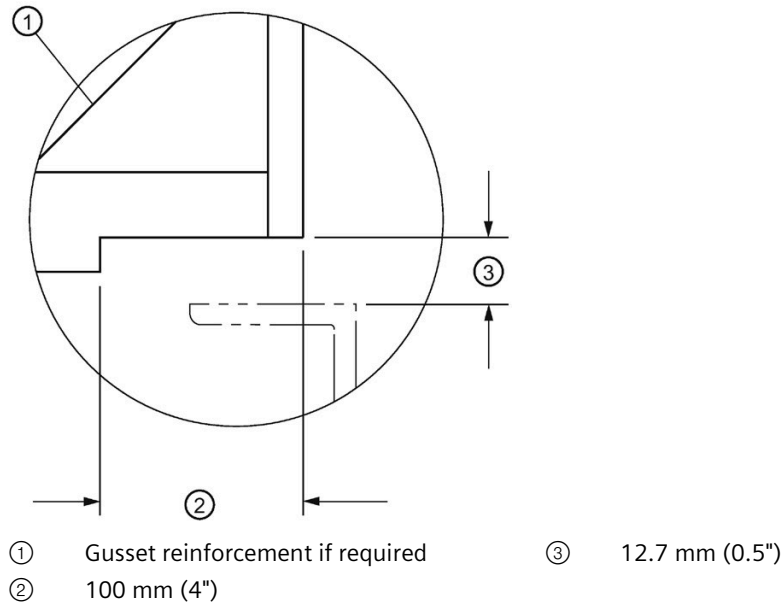
Cut idler support as shown to allow clearance when the load is applied.

4.5.4 Idler mounting

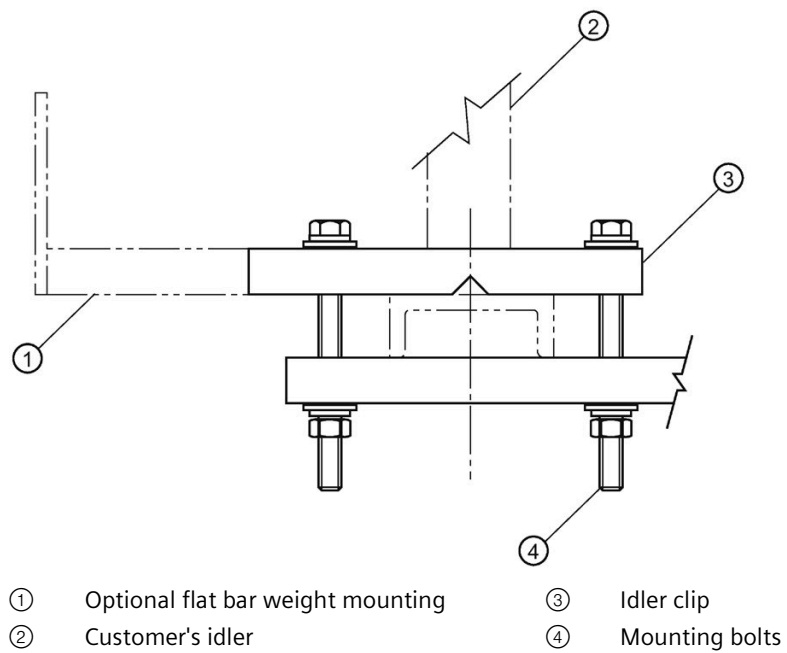
The belt scale is usually installed in conveyors employing conventional rigid structure idlers. Within this type of idler, construction will vary depending on the manufacturer and the application. The idler depicted in this section uses an angle iron spine. The following images depict alternate idler construction and tips on how they should be modified and installed.

Troughed idler with channel spine

Idler modification

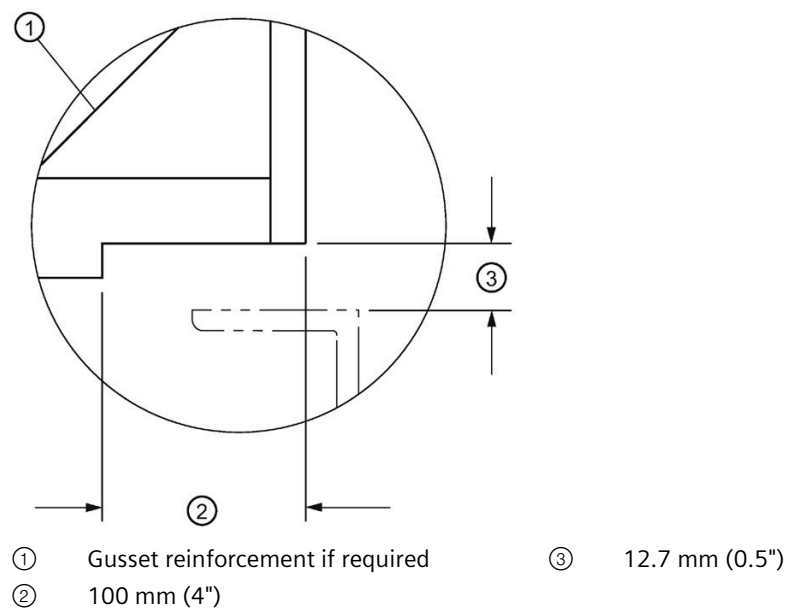


Idler installation

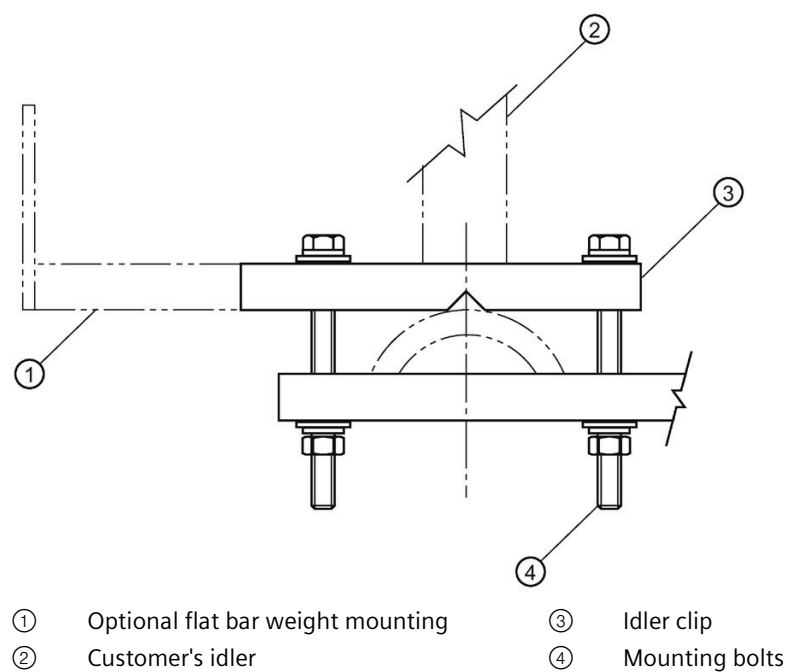


Troughed idler with pipe spine

Idler modification

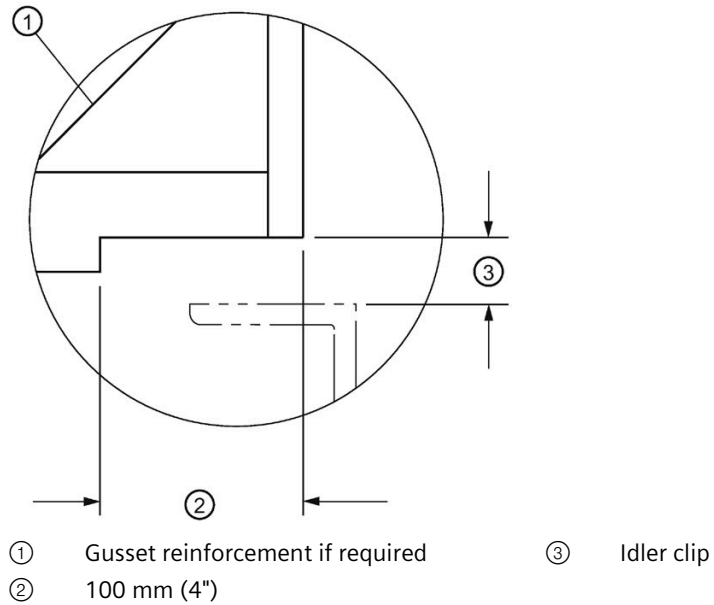


Idler installation

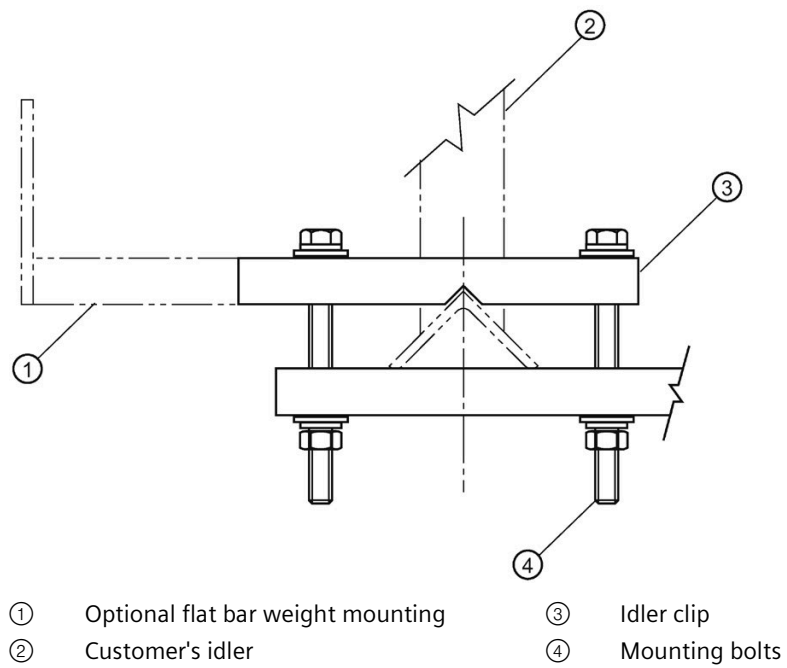


Troughed idler with angle spine

Idler modification

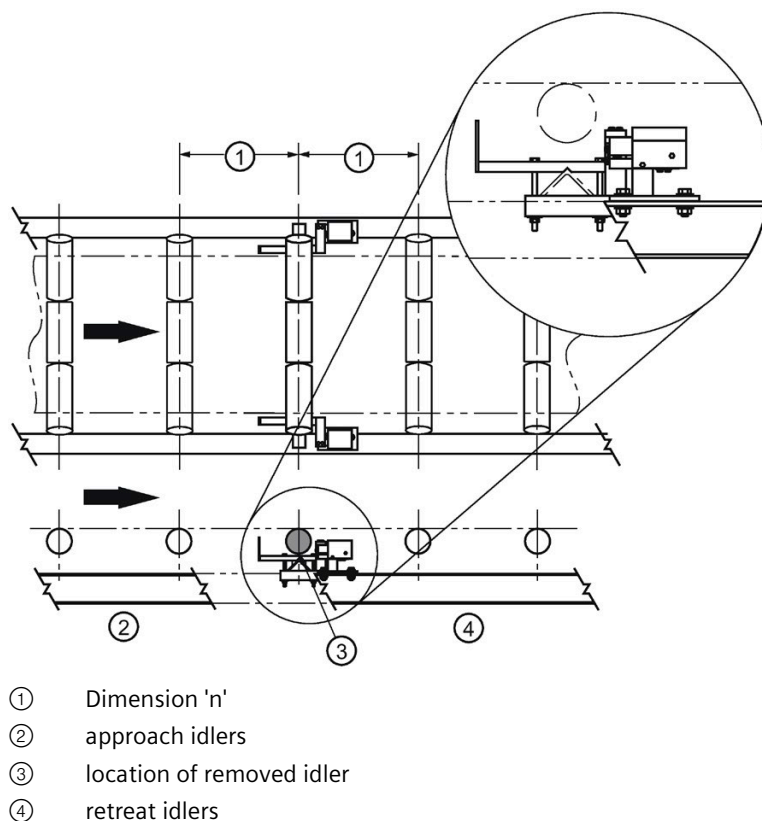


Idler installation



4.5.5 Position the weighmodule

Position the weigh modules so that the center of the scale idler is centered between the adjacent approach and retreat idlers. Ensure that the scale is centered and square to the stringers and idler, and clamping brackets have suitable clearance.



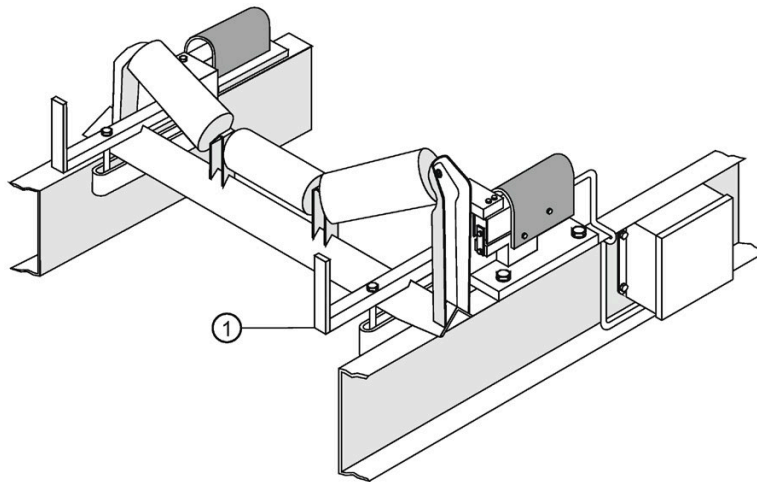
Note

Be sure there is sufficient clearance between the return belt, MUS, and its test weight (when used during the calibration procedure).

4.5.6 Position the scale

Mark the position and make new mounting holes suited for M12 (1/2") bolts. Refer to the Outline Dimensions.

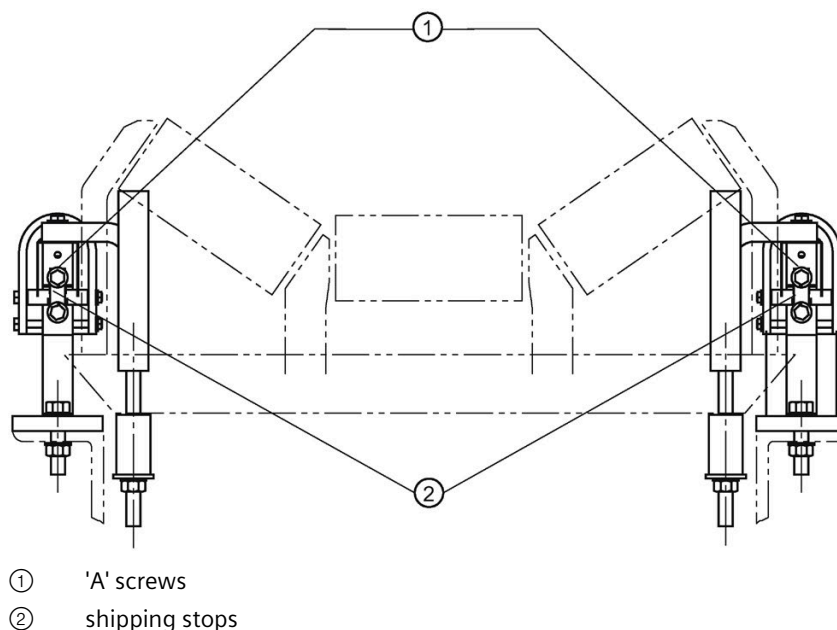
Place the scale on the conveyor stringers with the arrows on the weigh modules pointing in the direction of belt travel (retreat idlers). Mount the modified idler onto the scale using the idler clamping brackets.



① Idler clamping brackets

4.5.7 Release the shipping stops

Release the shipping stops in order to free the weighing mechanism. Loosen 'A' screws and rotate both shipping stops downward until the shipping stop is 180 degrees from its starting position. Tighten screws to secure in place.

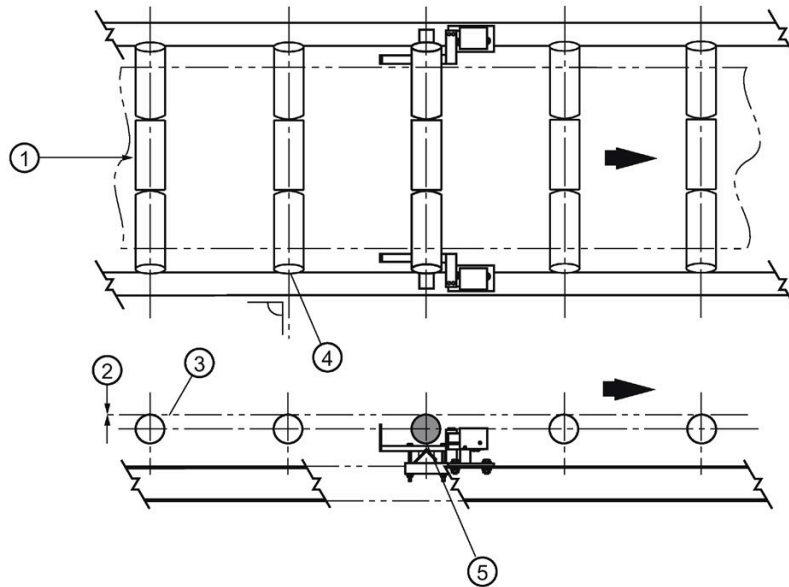


Note

Shipping bracket must be removed prior to aligning the idlers in the weighing area.

4.5.8 Align and level the idlers

Align and level the idlers properly by shimming the scale idler, the two approach idlers, and the two retreat idlers, until they are within ± 0.8 mm ($1/32$ ") of each other. Check that the idlers are centered and squared to the conveyor during the shimming process.



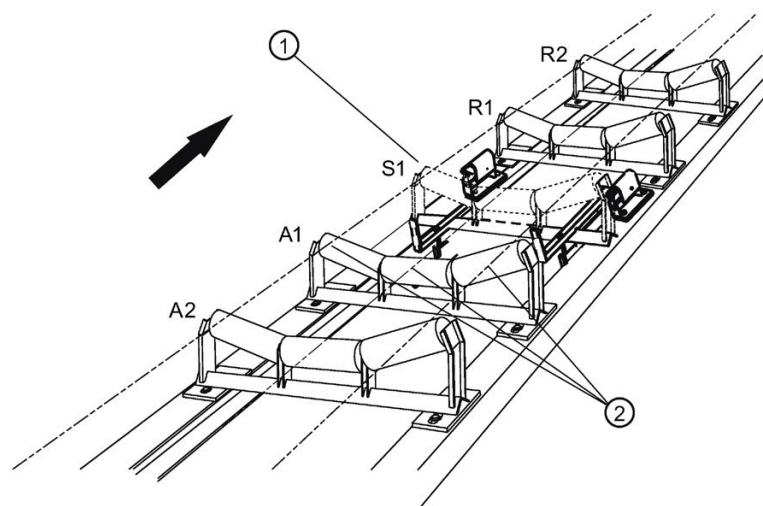
- ① center of idlers to be in line
- ② A2 to R2 ± 0.8 mm ($1/32$ ")
- ③ reference
- ④ Idlers must be square to stringers
- ⑤ adjust idler last

Note

Precise idler alignment is very important to achieve maximum accuracy of the weighing system. Misaligned idlers will result in unwanted forces being applied on each idler in the weighing area, causing calibration and measurement errors.

4.5.9 Check alignment

Use a good quality wire or string to check for alignment. The wire or string must be able to withstand sufficient tension in order to eliminate any sag. Adjust shims so that all rolls of the A2 through to the R2 idlers are in line within ± 0.8 mm ($1/32$ ").

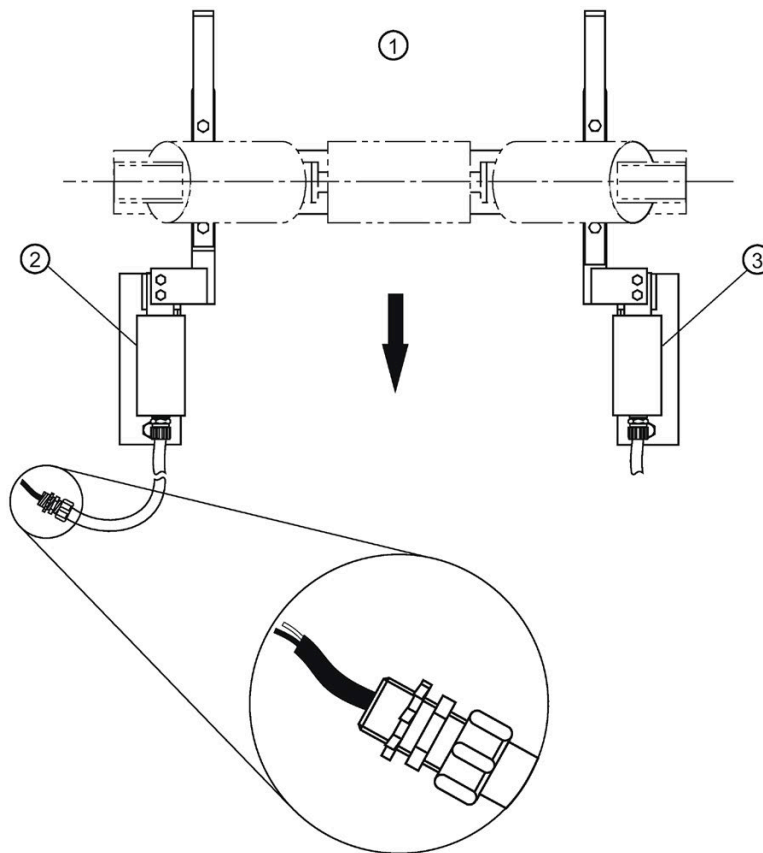


- ① MUS with modified idler
- ② wire or string (for alignment)

Although the accepted tolerance for idler alignment is ± 0.8 mm ($1/32$ "), the scale-mounted idler should never be lower than the adjacent idlers. Establishing good idler alignment is the most important part of the installation procedure. Scale accuracy is directly affected by alignment.

Connecting

5.1 Belt scale wiring



- ① Load cells, complete with 3 m (10 ft) cable in flexible conduit with 1/2" NPT panel connector
- ② Load cell 'B'
- ③ Load cell 'A'

Load cell	MUS	Milltronics Integrator	SIWAREX FTC
A	RED	+ EXC	+ EXC
	BLK	- EXC	- EXC
	WHT	- SIG 'A'	- SIG
	GRN	+ SIG 'A'	+ SIG
	SHIELD	SHIELD	SHIELD
B	RED	+ EXC	+ EXC
	BLK	- EXC	- EXC
	WHT	- SIG 'B'	- SIG
	GRN	+ SIG 'B'	+ SIG
	SHIELD	SHIELD	SHIELD

Note

To avoid affecting the weighing process, do not support conduit or load cell cables on the weighing idler, or on the idler support components of the belt scale.

Commissioning

6.1 Calibration

After all parts of the weighing system (belt scale, speed sensor, integrator) have been properly installed and connected, the weighing system and integrator must be calibrated. The calibration is initially done using the test weight(s), however material tests are recommended to achieve the greatest accuracy. Refer to the integrator operating instructions for programming and calibration details and for information about material tests. All operating instructions are available for download at our web site:

Siemens weighing (<http://www.siemens.com/weighing>)

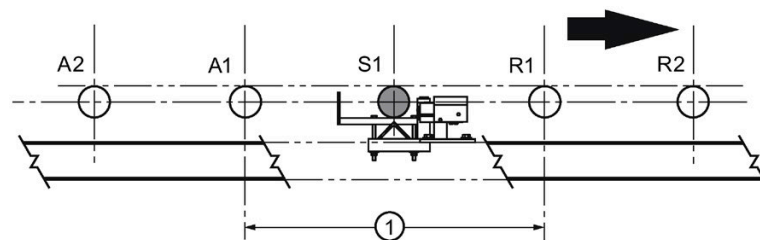
6.2 Test load

The test load value is required for calibration of the integrator. Enter the calculated value into the associated programming parameter of the integrator in kilograms per meter or pounds per foot.

The test load value is calculated as follows:

$$\text{Test load} = \frac{\text{test weight mass}}{\text{idler spacing}} \left[\frac{\text{kg}}{\text{m}} \right] \text{ or } \left[\frac{\text{lb}}{\text{ft}} \right]$$

where idler spacing = $L/2$ [minimum 0.6 m (2.0')]

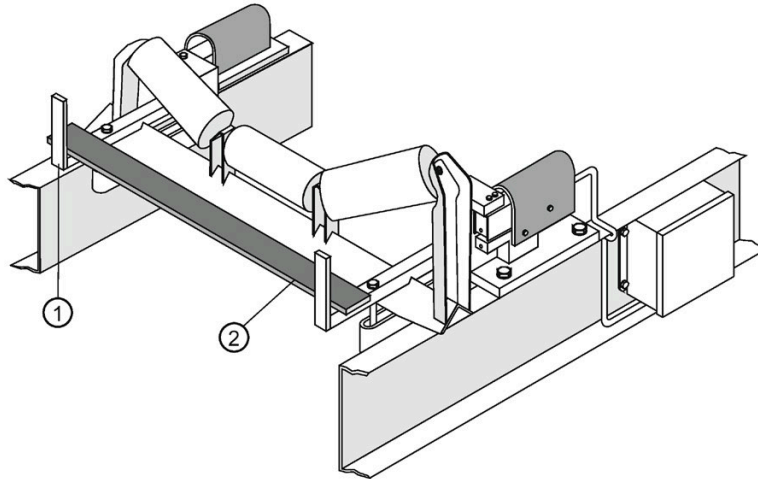


① Dimension L

6.3 Balancing

For applications where the conveyor loading does not repeat in locations across the width of the belt, such as side-to-side loading, electronic balancing of the two load cells is recommended. Balancing is completed during the initial start-up, but should be repeated if either load cell is reinstalled or replaced. Refer to the associated integrator manual to complete the balancing procedure.

When balancing load cells, apply a test weight to the extreme sides (side A or B), as required.



- ① Test weight bracket
- ② Test weight (calibration flat bar)

Note

Position the test weight flush with the sides of the brackets when balancing load cells. Reverse position of bar to balance other load cell.

6.4 Final calibration

Program the belt scale integrator as suggested in its operating instructions and with parameters suitable for the application. With programming complete, the system is ready for calibration.

A zero calibration can be performed after sufficient running of the conveyor allows the belt to limber up and take its natural formation. A zero calibration is performed in accordance to the belt scale integrator operating instructions with the conveyor running empty.

6.5 Zero calibration

Perform the zero calibration as described in the Calibration section of the integrator operating instructions.

After the completion of the zero calibration, a span calibration, as described in the belt scale integrator operating instructions, can be performed with the test weight(s) applied. Be sure to stop the conveyor when applying and removing the test weight.

6.6 Span calibration

1. The span reference (test load) is simulated using the test weight.
2. Apply the calibration test weight(s) to the scale.
3. Perform the span calibration as described in the Calibration section of the integrator operating instructions.

After completing the span calibration, remove the test weights and store them. With a successful zero and span calibration, and with the test weight(s) removed from the belt scale, the belt scale system is ready for operation. Ensure that the belt scale integrator is left in RUN mode.

6.7 Material test

To achieve accuracy with respect to absolute values, perform material tests. Refer to the associated integrator manual for instructions on material testing.

6.8 Re-rating

Consult your Siemens representative for any significant change in rate, speed, and/or idler spacing from original design specifications to maintain proper design parameters.

Service and maintenance

7.1 Maintenance

Keep the weighing equipment clean. Accumulation of material between the fixed support frame (static) and the live frame (dynamic) as well as around each load cell could affect the scale accuracy.

Periodically check the alignment of the stringers and idlers in the weighing area.

When a problem arises in the conveyor, it is possible that the scale will be affected. Therefore, periodic conveyor maintenance is important to proper scale operation which should include:

- lubrication of all pulleys and idlers
- proper belt tracking and training
- proper belt cleaning and scraping
- proper take up operation
- proper material feeding and spillage control

You can observe the integrity of the load cells by performing zero and span calibrations. If the zero and span deviations display a continuous unidirectional drift or the system cannot be calibrated for any apparent mechanical reason, the load cells may be damaged.

7.2 Replacing a load cell



CAUTION

Re-install the shipping stops during maintenance or any other time when protection of the load cells is required.

1. Install both shipping stops
2. Support the belt and weighing idler from above or below.
3. Remove load cell hardware from the dynamic (moving) parts.
4. Remove load cell hardware from the static support.
5. Remove the existing load cell from the belt scale.
6. Replace with a new load cell fastening to static support then dynamic (moving structure).
7. Remove belt and idler support.
8. Release both shipping stops
9. Adjust idler alignment if necessary.
10. Perform balance, zero, and span calibrations.

Note

The load cell stop is set at the factory to allow the load cell to deflect up to 150% of its design load (30 mV at 10 V DC excitation). The overload gap for a replacement load cell should be set by mV readings.

7.3 Spare parts

The only spare part recommended for the belt scale is the load cell. Refer to the load cell nameplate for the proper size and model number. Re-balance any load cell that has been replaced.

Technical specifications

8.1 Specifications

Accuracy

- $\pm 0.5\%$ of totalization over 25 to 100% operating range

Accuracy subject to: On factory approved installations the belt scale systems totalized weight will be within the specified accuracy when compared to a known weighed material test sample. The test rate must be within the specified range of the design capacity and held constant for the duration of the test. The minimum material test sample must be equivalent to a sample obtained at the test flow rate for three revolutions of the belt or at least ten minutes running time, whichever is greater.

Load Cell

Construction	Nickel plated alloy steel
Enclosure	IP66 rated
Excitation	10 V DC nominal, 15 V DC maximum
Output	2 mV / V excitation at rated load cell capacity
Non-linearity	0.02% of rated output
Hysteresis	0.02% of rated output
Non-repeatability	0.01% of rated output
Capacity	standard duty ranges: 20, 30, 50, 75, 100 kg heavy duty ranges: 50, 100, 150, 200, 500 kg
Overload	150% of rated capacity ultimate 200% of rated capacity
Temperature	-40 to +65 °C (-40 to +150 °F) operating range -10 to +40 °C (+15 to +105 °F) compensated

Belt width

- standard duty: up to 1000 mm (CEMA width up to 42 ")
- heavy duty: up to 1500 mm (CEMA width up to 60")
- refer to Outline Dimensions

8.1 Specifications

Belt speed

- 3 m/s (600 fpm)

Contact Siemens application engineering for consideration of higher belt speeds.

Capacity

- up to 5000 t/h (5500 STPH) at maximum belt speed

Conveyor incline

Table 8- 1 Conveyor incline

- $\pm 20^\circ$ from horizontal, fixed incline
- up to $\pm 30^\circ$ with reduced accuracy

Review by Siemens application engineer required.

Conveyor idler

- flat to 35°
- up to 45° with reduced accuracy

Review by Siemens application engineer required.

Idler diameter

- 50 to 180 mm (2 to 7 ")

Idler spacing

- 0.6 to 1.5 m (2.0 to 5.0 ft)

Interconnection (to integrator)

- < 150 m (500 ft) 0.75 mm² (18 AWG) 6 conductor shielded cable
- > 150 m (500 ft) to 300 m (1000 ft) 0.75 to 0.34 mm² (18 to 22 AWG) 8 conductor shielded cable

Approvals

Europe	CE
UK	UKCA
Australia	RCM

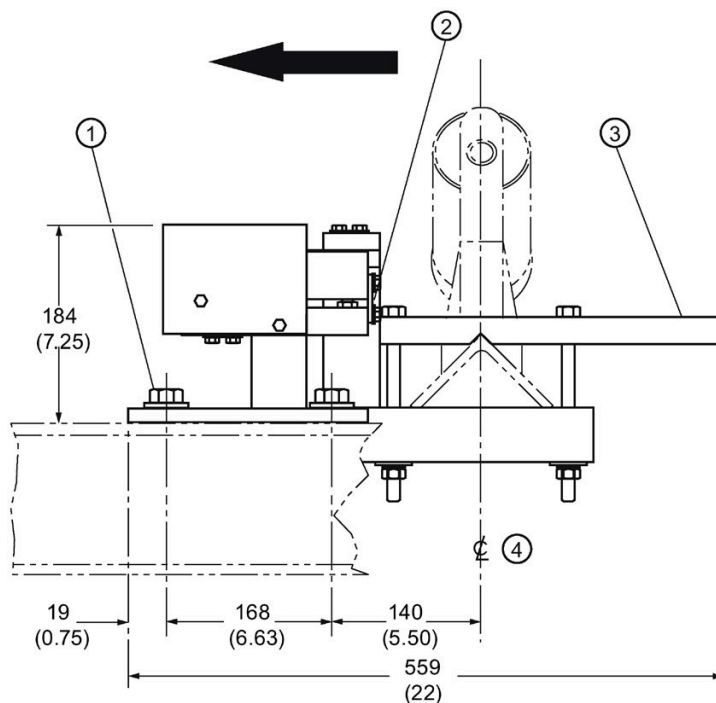
EMC performance available upon request.

Dimension drawings

9.1 Outline dimensions

Standard Duty - Side View

Standard Duty: 450 to 1000 mm (18 to 42")
maximum weight: 20 kg (44 lbs), 10 kg (22 lbs) per side



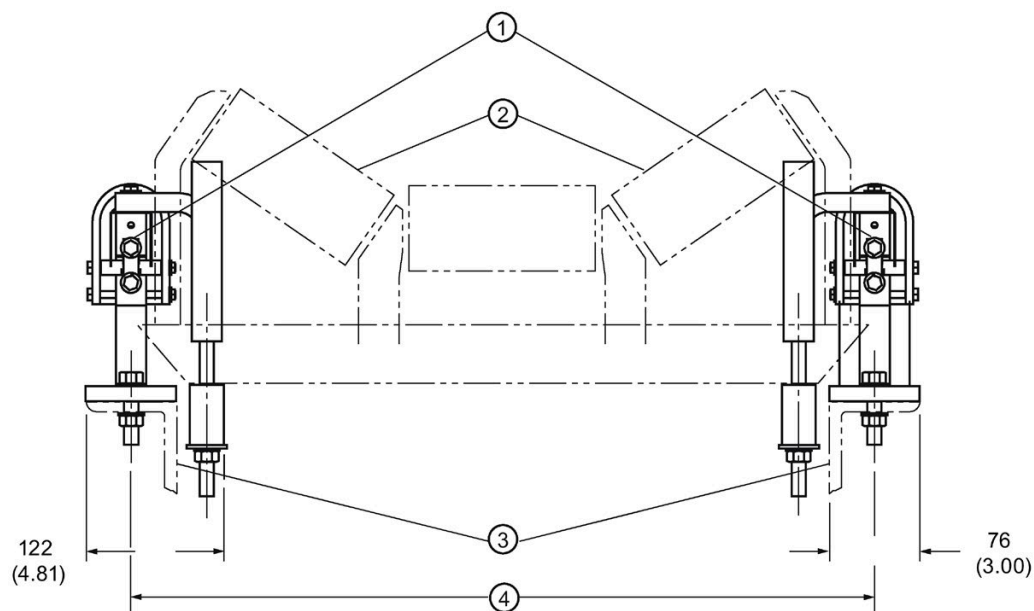
- | | |
|---|---|
| ① 1/2" (M12) mounting bolts (customer supplied) | ③ Calibration bar support (test weight) |
| ② Shipping brackets | ④ Weigh idler |

MUS Belt Scale standard duty side view - dimensions in mm (inches)

Note

(2) approach and (2) retreat idlers should be aligned with the weight idler to within +0.8 to 0 mm (+1/32 to 0"). Contact your Siemens representative with any questions.

Standard Duty - Front View



- ① Shipping brackets
- ② Standard base CEMA idler, or equivalent (customer supplied)
- ③ Existing conveyor stringers
- ④ Belt width +230 mm (9", based on CEMA sizes), or to suit

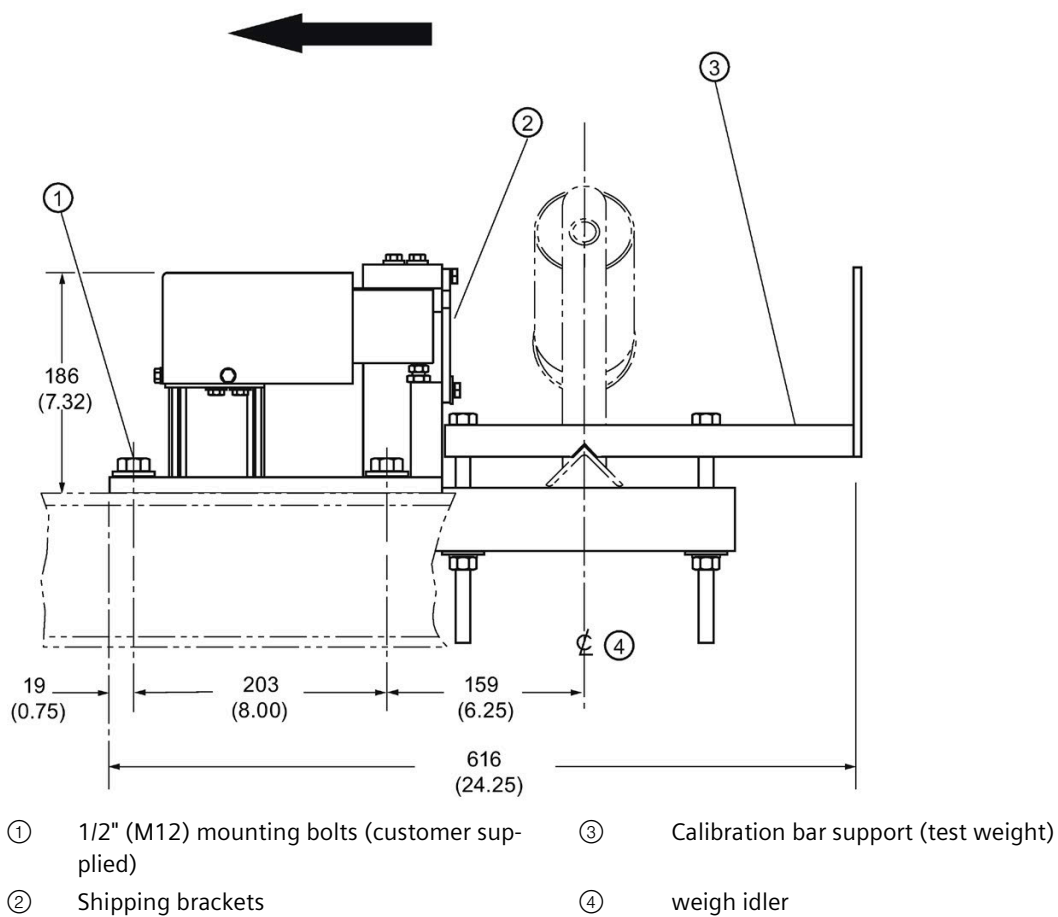
MUS Belt Scale standard duty front view - dimensions in mm (inches)

Heavy Duty - Side View

Heavy Duty:

1200 to 2000 mm (48 to 84") although can be aligned to narrow conveyors

maximum weight: 30 kg (64 lbs), 15 kg (32 lbs) per side

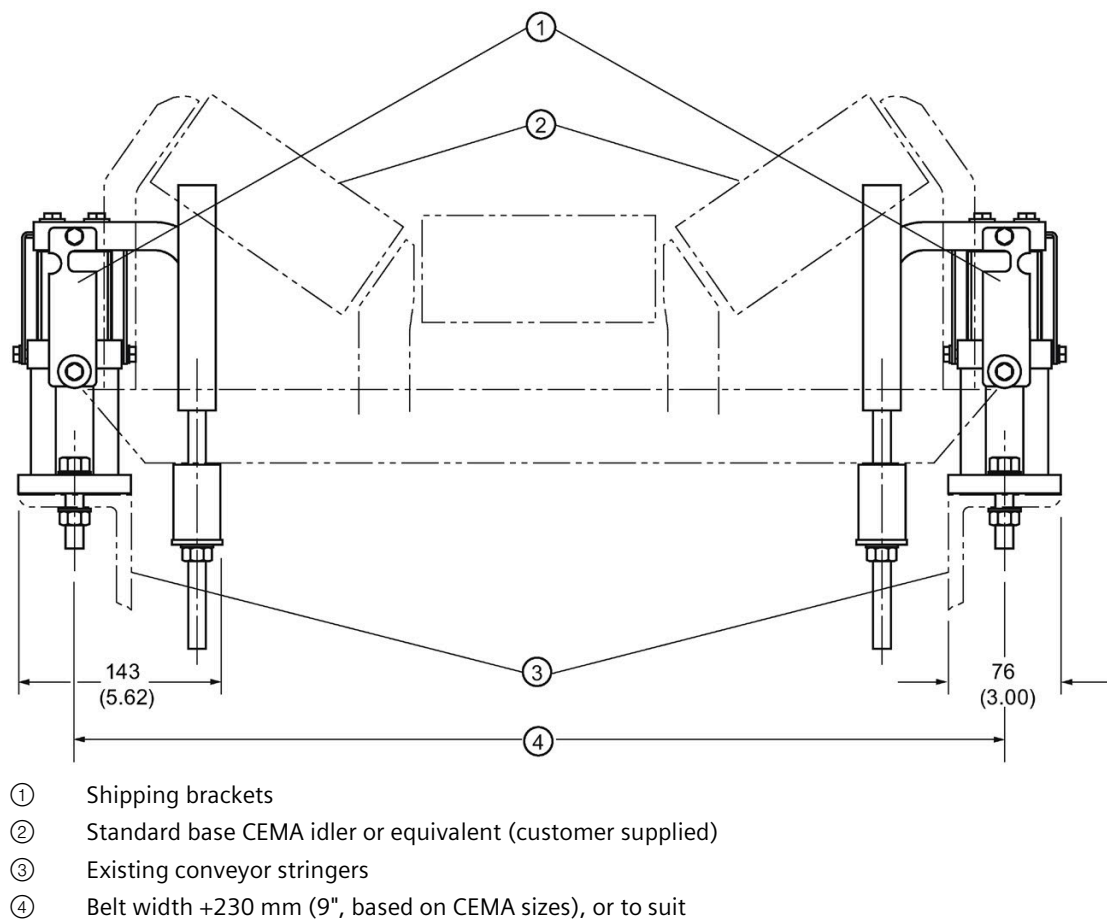


MUS Belt Scale heavy duty side view - dimensions in mm (inches)

Note

(2) approach and (2) retreat idlers should be aligned with the weight idler to within +0.8 to 0 mm (+1/32 to 0"). Contact your Siemens representative with any questions.

Heavy Duty - Front View



MUS Belt Scale heavy duty front view - dimensions in mm (inches)

Product documentation and support

A.1 Product documentation

Process instrumentation product documentation is available in the following formats:

- Certificates (<http://www.siemens.com/processinstrumentation/certificates>)
- Downloads (firmware, EDDs, software) (<http://www.siemens.com/processinstrumentation/downloads>)
- Catalog and catalog sheets (<http://www.siemens.com/processinstrumentation/catalogs>)
- Manuals (<http://www.siemens.com/processinstrumentation/documentation>)

You have the option to show, open, save, or configure the manual.

- "Display": Open the manual in HTML5 format
- "Configure": Register and configure the documentation specific to your plant
- "Download": Open or save the manual in PDF format
- "Download as html5, only PC": Open or save the manual in the HTML5 view on your PC

You can also find manuals with the Mobile app at Industry Online Support (<https://support.industry.siemens.com/cs/ww/en/sc/2067>). Download the app to your mobile device and scan the device QR code.

Product documentation by serial number

Using the PIA Life Cycle Portal, you can access the serial number-specific product information including technical specifications, spare parts, calibration data, or factory certificates.

Entering a serial number

1. Open the PIA Life Cycle Portal (<https://www.pia-portal.automation.siemens.com>).
2. Select the desired language.
3. Enter the serial number of your device. The product documentation relevant for your device is displayed and can be downloaded.

To display factory certificates, if available, log in to the PIA Life Cycle Portal using your login or register.

Scanning a QR code

1. Scan the QR code on your device with a mobile device.
2. Click "PIA Portal".

To display factory certificates, if available, log in to the PIA Life Cycle Portal using your login or register.

A.2 Technical support

Technical support

If this documentation does not completely answer your technical questions, you can enter a Support Request (<http://www.siemens.com/automation/support-request>).

For help creating a support request, view this video here (www.siemens.com/opensr).

Additional information on our technical support can be found at Technical Support (<http://www.siemens.com/automation/csi/service>).

Service & support on the Internet

In addition to our technical support, Siemens offers comprehensive online services at Service & Support (<http://www.siemens.com/automation/serviceandsupport>).

Contact

If you have further questions about the device, contact your local Siemens representative at Personal Contact (<http://www.automation.siemens.com/partner>).

To find the contact for your product, go to "all products and branches" and select "Products & Services > Industrial automation > Process instrumentation".

Contact address for business unit:

Siemens AG
Digital Industries
Process Automation
Östliche Rheinbrückenstr. 50
76187 Karlsruhe, Germany

Index

C

- Catalog
 - catalog sheets, 40
- Certificates, 40
- Customer Support, (Refer to Technical support)

D

- Downloads, 40

H

- Hotline, (Refer to Support request)

M

- Manuals, 40

S

- Service, 41
- Service and support
 - Internet, 41
- Support, 41
- Support request, 41

T

- Technical support, 41
 - partner, 41
 - personal contact, 41